



CHART YOUR LEARNING PATH

Learning Navigator Story

**STEP Meeting
March 30, 2009**

The Learning Navigator was first conceptualized in 2007, when data collection indicated the need for a new learning framework

The Business Told Us...

- ▶ There was lots of training, but no clear indication of **what** courses to take **when**
- ▶ Focus was shifting from interpersonal skill development to targeted **functional skill building**
- ▶ Targeted training was required for **Frontline Leaders (FLLs)**
- ▶ Project managers were looking for **consistency** in key skill sets (e.g., deck writing) on all projects
- ▶ Training budgets were limited; a better way to **prioritize** was required
- ▶ We needed to continue to think of training more holistically; **not solely classroom** based

The Learning Navigator will become the gateway to key L&D programs and offerings; guiding staff as they explore available resources

Details

Publication: United States

Introduction

Source: All US CDMs

Modified: 02/01/2009 10:03PM



Learning Navigator

The Learning Navigator is your online roadmap and enables you to chart your learning path based on your role in the firm: Client-facing Staff, Internal Professional, or Administrative Professional. It contains information on key Learning and Development programs, including:

Related Links

[Search Catalog & Enroll in Training](#)

Enroll in a course for your development

[All Learning](#)

Your transcript of completed, in progress, and planned learning activities

[Browse Catalog](#)

Browse Catalog using subject-based categories

[Managers/Team Learning](#)

View team learning activity and approve training requests

[Training Policy](#)

[Tuition Assistance and Technical or Professional](#)

▶ **Critical Learning Paths** can position staff to excel by specifying the courses most essential to success; many of these courses will teach them about the unique way that the firm does business, while others simply help to develop skills critical for success in our environment

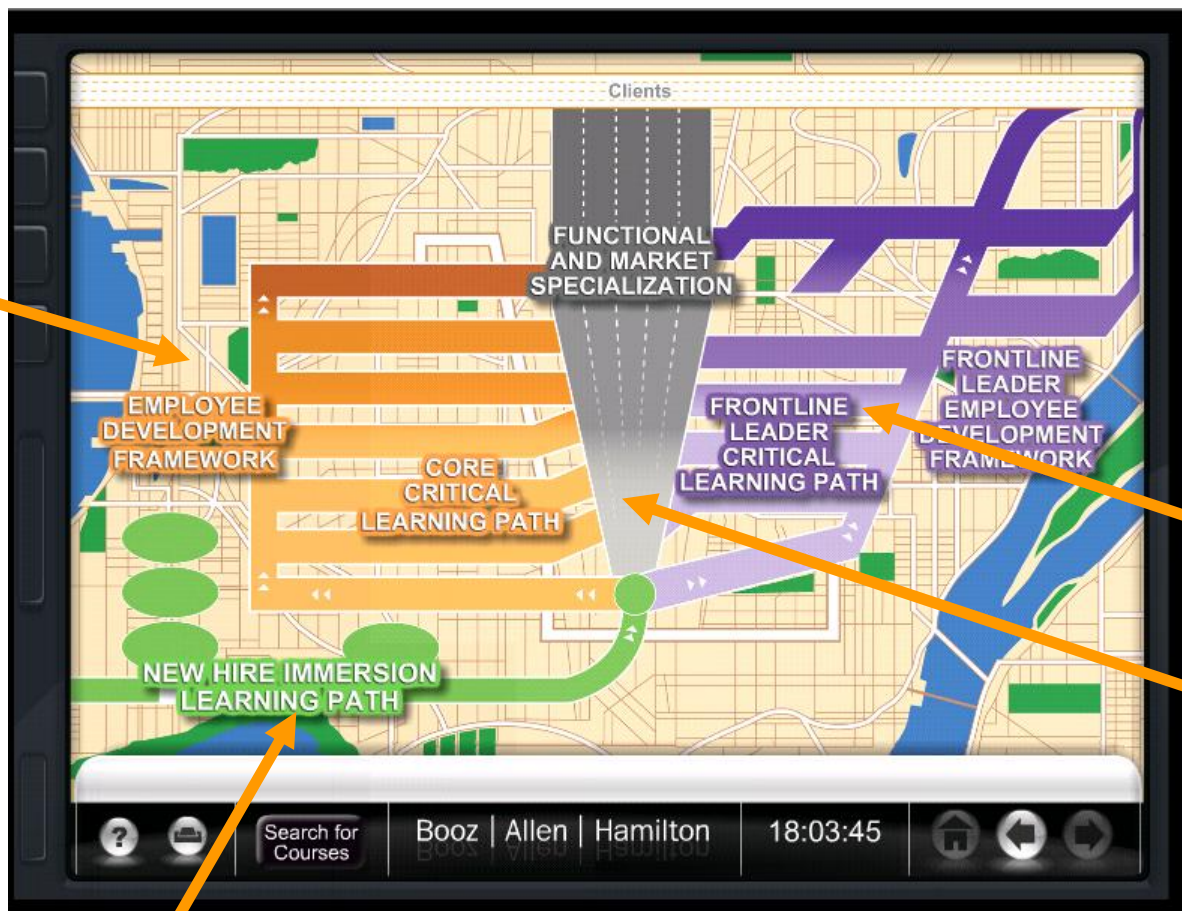
▶ The **Functional Learning** areas help staff to choose their destination by providing guidelines on how to build functional and technical skills

▶ **Employee Development Frameworks** describe how to supplement Critical Paths with learning and development tailored to each individual's competency needs; no matter firm level or role, exploring these frameworks is a side trip worth taking

Over time, the Navigator will evolve and include new content

Critical Learning Paths will guide staff through their first years at the firm, or first years in a leadership role

The **Core Critical Learning Path** enables staff to chart their course, providing foundational knowledge on the competencies required to be successful in role

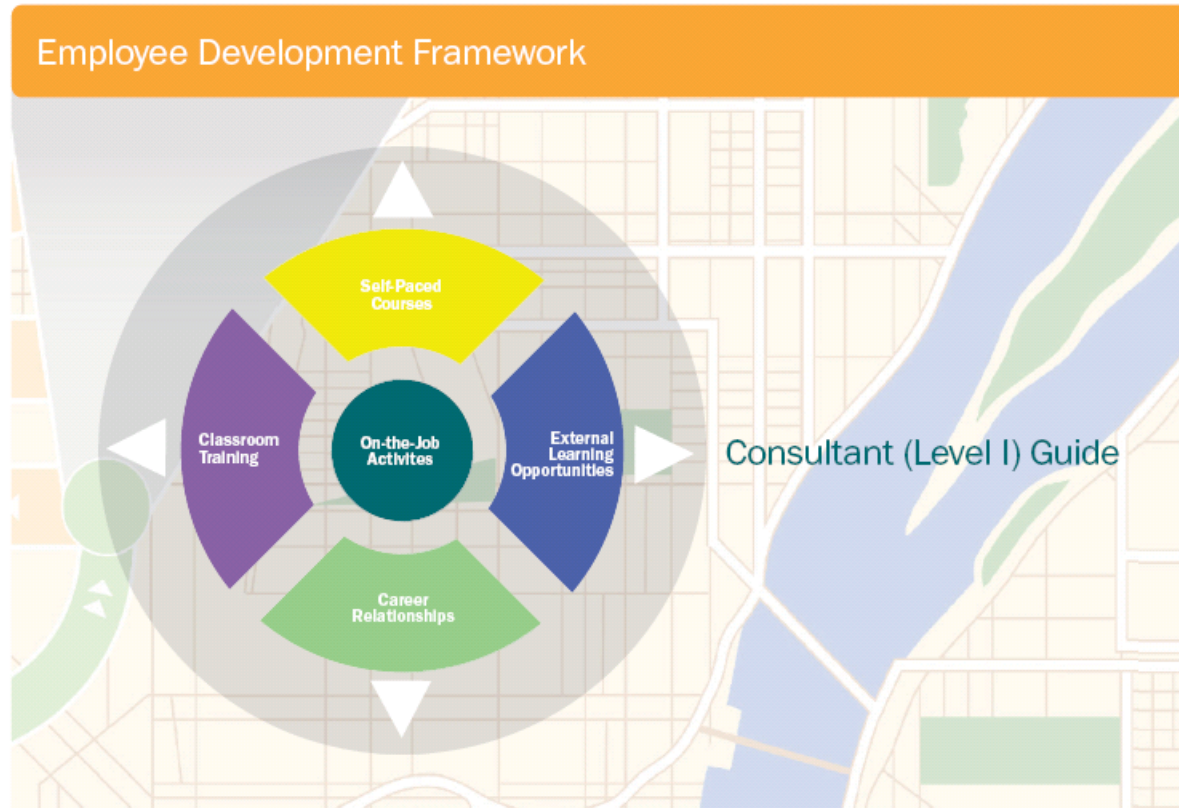


The **Frontline Leader (FLL) Critical Learning Path** prepares FLLs through courses on leadership and people development

Not currently defined paths; the **Functional Learning Areas** will continue to evolve over time

The **New Hire Immersion Learning Path** should be followed by employees in their first months at the firm and includes classroom and self-paced programs

Updated Employee Development Frameworks have been released concurrent with the launch of the Learning Navigator



Employee Development Frameworks provide:

- ▶ Level-specific recommendations for courses and on-the-job activities
- ▶ Guidance on a variety of ways to enhance competency development
- ▶ Success Factors tailored to our firm
- ▶ Tip Card appendix summarizing CLP and EDF info for classroom and self-paced courses

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The Learning Navigator is deployed from people.bah.com via an interactive file with the look/feel of a global positioning system (GPS)

Navigating Your Learning and Development

Think of your career at Booz Allen as a journey. Throughout that journey, the firm is committed to providing you with the resources you need to succeed. Multiple avenues exist for your personal and career development. The **LEARNING NAVIGATOR** will guide you as you explore the many possibilities:

Critical Learning Paths guide you through your first years at the firm – or your first years in a leadership role. **Critical Learning Paths** can position you to excel by specifying the courses most essential to success. Many of these courses will teach you about the unique way that the firm does business, while others simply help you to develop skills critical for success in our environment.

Functional Learning areas provide you with guidelines on how to build your functional and technical skills so that you can best serve your clients.

Employee Development Frameworks educate you on the competency model for your role and the numerous types of learning available to you at Booz Allen. Learn how to find additional opportunities available to meet your unique development needs. **Employee Development Frameworks** provide you with ideas on courses and on-the-job activities that develop competencies at each firm level.

ELM, our learning management system, houses our full library of learning resources. From classroom training to hundreds of self-paced courses, ELM offers a rich variety of learning options. The possible destinations are endless.

As you explore the **LEARNING NAVIGATOR**, you will travel through one of three possible neighborhoods based on your role in the firm. Each neighborhood contains several paths. As you complete each path, you will return to the neighborhood and proceed down another road. Like any GPS, the tool will make a recommendation as to where you should go next.

You can navigate all of the paths in the neighborhood today, or choose to travel only one path at a time. Regardless, you can return to visit any time. You are also encouraged to explore other areas of the **Learning and Development/ELM** page to learn more specifics about the many programs that the firm offers.

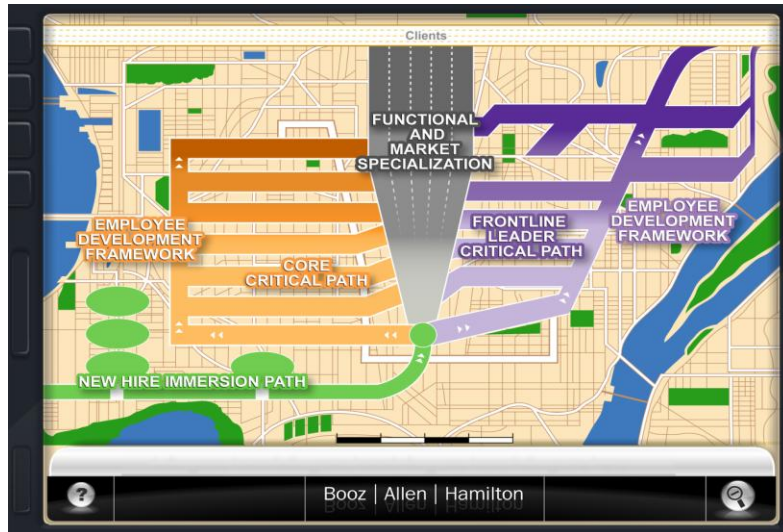
Click on one of the links below to begin your journey, and enjoy your travels!

[Client-Facing Staff](#) [Administrative Professionals](#) [Internal Professionals](#)

? Search for Courses Booz | Allen | Hamilton 18:00:14 Home Back Forward

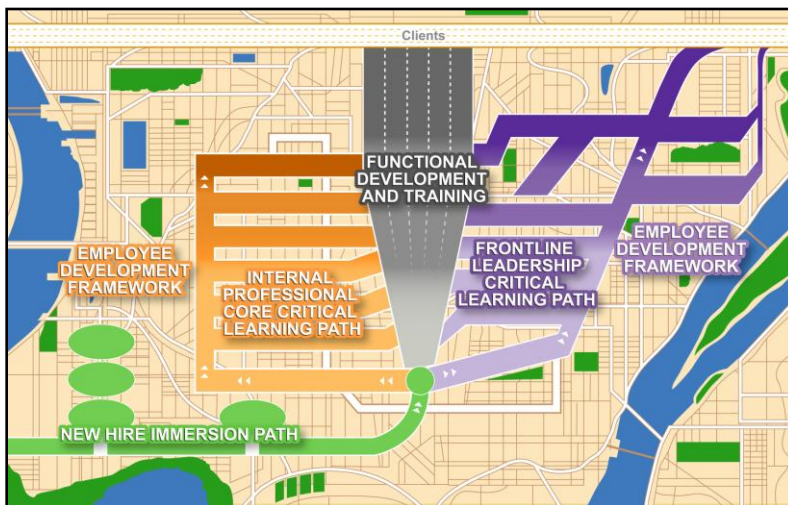
Three modules are tailored to employees' roles in the firm, yet contain common elements

Client-facing Staff

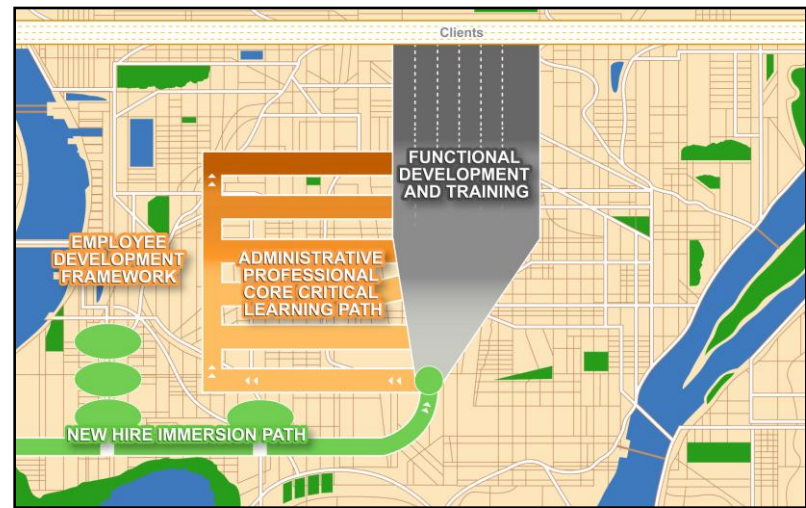


- ▶ There are three customized modules
- ▶ Each has a “neighborhood” view that serves as the starting point for navigating all areas

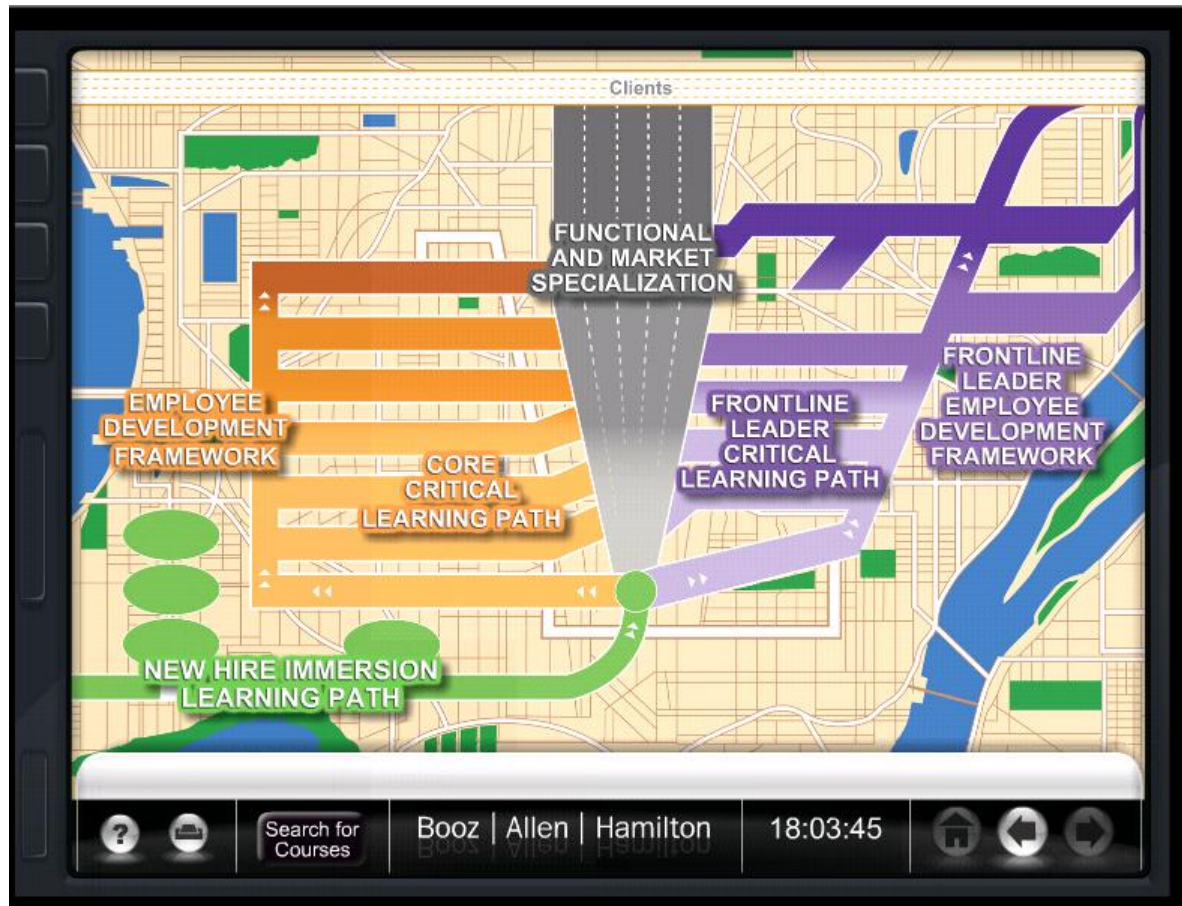
Internal Professional



Administrative Professional



Demonstration



Questions

